# CMS Net

# **Pending Transfer**

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## **Preface**

#### Legend

In procedures on the following pages, you will see various symbols used.

- When a procedure is described, the check mark indicates the result of an action.
- The arrow indicates a content note.

## **Pending Transfer**

#### **Overview**

Pending Transfer allows a user to change the case status to Transfer/Active, send letters, generate narratives, and set up ticklers.

Transfer Pending may only be accessed for patients with an Active case status.

Please check the case history.

[Quit]

## Important Note

The NEW county must <u>NOT</u> enter or change any data on Patient Registration Face Sheet screen until the old county closes the case.

## Business Rules of the transfer process

The following business <u>rules</u> apply to the transfer process:

- This screen will not be utilized if the transfer has already taken place.
- Pending Transfer letters can only be generated from the Pending Transfer screen by entering the patients New address information.
- Access to the Pending Transfer screen will only be allowed if the status is "Active".
- Changing the status from "Transfer/Active" to "Active" is utilized to start the transfer process over and clear out any existing transfer data. The process can also be used if a mistake has been made and the user would like to back out entered data.

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Steps to Access Pending Transfer (CMSPT-10) Complete the following steps

Step	Action
1	From the Registration menu, select Pending Transfers Press <enter>.</enter>
	✓ The Patient Identification screen displays.
2	Identify and select the patient.
	→If the registration status is "Closed", "Denied", "Pending", "Reopen Pending" or "Not Open" the user attempts to access the Pending/Transfer screen the following pop-up message:

Pending Transfer Screen (CMSPT-10)

Use the <Down Arrow> to move from field to field. Required fields or fields that the user can change are **bolded**.

CMSNET	PENDING	TRANSFER		CMSPT-10
Pt Nm: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX				
2) Status: XXXXXXXXXX	XXXX 3) Notif	ied By: XXXXXX	4) Letter Status	:XXXXXXXXXXXXXX
Current Primary Addr	essee:	New Prim	ary Addressee:	
5)Nm: XXXXXXXXXXXXX	XXXXXXXXXXXXXX	XX 13) Nm:	XXXXXXXXXXXXXXXX	XXXXXXXXXXX
6)St1: XXXXXXXXXXXX	XXXXXXXXXXXXXX	XXX 14) <b>St1:</b>	XXXXXXXXXXXXXXXX	XXXXXXXXXXX
7)St2: XXXXXXXXXXX	XXXXXXXXXXXXXXX	XXX 15) <b>St2:</b>	XXXXXXXXXXXXXXXXXX	XXXXXXXXXX
8) Cty: XXXXXXXXXXXX	XXXXXXXXX 9)ST	:XX 16) Cty:	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXX17) <b>ST:</b> XX
10) Zip: 99999 11)	Ph: (999) 999-999	9 18) <b>Zip:</b>	99999 19) <b>Ph</b> : (999)	999-9999
12) Current Legal Co			Legal Co:XXXXXXXX	
Pending Transfer Let	<del>-</del>			
			Corresp # Nxt	
21) XXXXXXXXXXXXXX	22) XXXXXXX			
XXXXXXXXXXXXXX	XXXXXXX	99/99/9999	99999-9999	99/99/9999
XXXXXXXXXXXXXX	XXXXXXX	99/99/9999	99999-9999	99/99/9999
26) Comments xxxxxxx				
			xxxxxxxx5xxxxxxxxx	
27) Last Update By XX	XXXXXXXX1XXXXXXX	XX2XXXXXXXX3	28) 1	Date 99/99/9999

Pending Transfer Screen Data Entry Fields

The following table describes fields on the Pending Transfers (CMSPT-10) screen.

FLD#	FIELD NAME	DESCRIPTION/COMMENTS
1	(Header)	Display Only
2	Status	Required
		The status defaults to Transfer/Active.
		Values:
		• "Active"
		• "Transfer/Active"
		Updates the Patient Registration Face Sheet CMSFS-10, status field when record is saved.
		→When a user updates the status to "Active" and saves the record, all Transfer/Active data is cleared from the screen <i>except the current primary address information</i> . The status is changed back to Transfer/Active.
3	Notified By	Required
		Values:
		• "Family" – C21 Letters
		• "Other" – C20 Letters

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## **Pending Transfer Screen Data Entry Fields (continued)**

FLD#	FIELD NAME	DESCRIPTION/COMMENTS
4	Letter Status	Required
		Values:
		• "1st Letter"
		<ul> <li>"2<sup>nd</sup> Letter"</li> <li>"3<sup>rd</sup>/NOA Letter</li> </ul>
		• "3"/NOA Letter
		If "Family" is select from the Notified by field a C-21 letter series is generated.
		If "Other" is select from the Notified by field a C-20 letter series is generated.
		Upon generating a first or second letter, Nxt Ltr Due T+15 tickler (TP) is set.
		→The "TP" tickler can be run in generate tickler/batch correspondence section to follow up on your ticklers.
5	Nm	<b>Display only</b> The primary addressee name is populated from Patient Registration Face Sheet, CMSFS-20 screen
6	St 1	<b>Display Only</b> The primary addressee street 1 is populated from Patient Registration Face Sheet, CMSFS-20 screen
7	St 2	<b>Display Only</b> The primary addressee street 2 is populated from Patient Registration Face Sheet, CMSFS-20 screen
8	City	<b>Display Only</b> The primary addressee city is populated from Patient Registration Face Sheet, CMSFS-20 screen
9	St	<b>Display Only</b> The primary addressee state is populated from Patient Registration Face Sheet, CMSFS-20 screen
10	Zip	<b>Display Only</b> The primary addressee zip code is populated from Patient Registration Face Sheet, CMSFS-20 screen

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## **Pending Transfer Screen Data Entry Fields (continued)**

FLD#	FIELD NAME	DESCRIPTION/COMMENTS	
11	Ph	<b>Display Only</b> The primary addressee phone is populated from Patient Registration Face Sheet, CMSFS-20 screen	
12	Current Legal Co	<b>Display Only</b> The current legal county is populated from Patient Registration Face Sheet, CMSFS-20 screen	
13	Nm	Required	
		Enter the name of the new Primary Addressee	
14	St 1	Required	
		Enter the street 1 <sup>st</sup> of the new Primary Addressee	
15	St 2	Optional	
		Enter the street 2 <sup>nd</sup> of the new Primary Addressee	
16	Cty	Required	
		Enter the city of the new Primary Addressee	
17	ST	Required	
		Enter the state of the new Primary Addressee	
18	Zip	Required	
		Enter the zip code of the new Primary Addressee	
19	Ph	Optional	
		Enter the phone number of the new Primary Addressee	
20	New Legal Co	Required	
		Enter the new legal county of the new Primary Addressee	

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## Pending Transfers, continued

#### **Pending Transfer Screen Data Entry Fields (continued)**

FLD#	FIELD NAME	DESCRIPTION/COMMENTS
21	Letter Cycle – Status	<ul> <li>Display Only Values:</li> <li>"1<sup>st</sup> Letter Sent"</li> <li>"2nd Letter Sent"</li> <li>"3<sup>rd</sup>/NOA Letter Sent"</li> <li>System automatically fills field after letter generation.</li> </ul>
22	Ltr Name	<b>Display Only</b> System automatically fills field after letter generation in Send Correspondence.
23	Dt Printed	<b>Display Only</b> System automatically fills field after letter generation in Send Correspondence.
24	Corresp#	<b>Display Only</b> System automatically fills field after letter generation in Send Correspondence.
25	Next Ltr Due	<b>Display Only</b> System automatically fills field after letter generation in Send Correspondence.
26	Comment	<b>Display Only</b> Populates narrative upon saving. User may key up to three lines of information
27	Last Update By	<b>Display Only</b> Displays the name of the last user to modify data.
28	Date	<b>Display Only</b> Displays the date of the last change.

#### **Action Menu**

The Pending Transfer screen contains five action menu choices:

Action	Description
Save	The system saves data on the screen and generates the Pending Transfer Letter. The system will also:
	1. Populates the "Status", "Ltr Name", "Dt Printed", "Corresp #" and "Nxt Ltr Due" fields
	<ol> <li>Sets the Pending Transfer follow up tickler (T+15 tickler)</li> <li>Paths the user to Send Correspondence to generate the letter.</li> <li>Then paths user to Pending Transfer Branch Menu.</li> </ol>
Reissue Letter	The system completes the transaction as follows:
	Cancels the last letter generated.
	• Generates a new letter.
	<ul> <li>Updates "Dt Printed", "Corresp #" and "Nxt Ltr Due" the fields.</li> <li>Resets the Pending Transfer Tickler Follow Up tickler is 20 days. This option appears only if a previous letter was sent.</li> </ul>
Go Back One Letter	Cancels the current Pending Transfer letter and returns the patient record to the previous entry. This option appears <b>only</b> if a previous letter was sent.
Cancel	Brings up the Registration Menu. The system does NOT save changes.
Quit	Takes you back to the status field on the Pending Transfer screen.

#### Pending Transfer Branch Menu

When the user selects 'Save' from the action menu, they are branched to the Pending Transfer Branch Menu. Selections are:

(?)	Narrative for Pending Transfer
( )	Mail Message for Pending Transfer
( )	Registration Main Menu

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**NOTES** 

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